



Your virtual technical assistance tool

Covestro Interactive



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Optimal service should be available regardless of distance. That's why we created a new remote digital assistance tool that offers comprehensive help and support no matter where you are: Thanks to **Covestro Interactive**, you can enjoy quick, convenient solutions no matter your location.



HELP WITHOUT THE HASSLE



Accessing **Covestro Interactive** for virtual technical assistance is easy and intuitive. Simply get your direct link and open it via your browser on your mobile phone, tablet, or computer. Connection is fast via Wi-Fi or mobile networks. Plus, there's no app required, and it works on all newer generation computers and devices.

LIVE SHARING & TROUBLESHOOTING



With **Covestro Interactive**, you can conveniently solve technical issues without lengthy downtime. As a virtual assistance tool, you can connect to Covestro service personnel for live consultation. Images and files can be created, edited and labelled for real-time discussions. Up to six stakeholders can participate at once and they can even draw on the image.

SAFE AND SECURE SUPPORT



Data security you can count on. No data storage on transfer servers. Participants can also choose to save parts of the discussion for future reference. This feature is optional and without conditions.

ENJOY QUICK EXPERT HELP – ANYTIME AND ANYWHERE

For more information, get in contact with your technical experts or email:

info@covestro.com



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1) Please see the ""Guidance on Use of Covestro Products in a Medical Application"" document].

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