



Baulé® Easy Services  
Optimizing productivity and quality  
with Covestro machines



# Getting support has never been so easy

Thanks to a strong field-knowledge in molding, as well as a long established expertise in chemistry, Covestro offers a broad variety of processing machines. Our deep-seated skills and onsite expertise support our customers with high-quality products, reliable service and innovative solutions.

## Hands-on cast polyurethane experts

Throughout its history, Covestro Elastomers has made sure to keep the communication lines open in order to stay ahead of our clients' needs. Providing our customers with the best and closest service possible, is what inspired us to create dedicated services that would make their clients' lives as easy as they can be. Three services which stand alone as well as they complement one another, for a skillfully crafted answer to any concern.



Designed around our Baulé® machines, the purpose of all Baulé® Easy Services, is to ensure that our customers' production lines remain perfectly functional and that every potential factor of delay, finds its resolution in an easy and effective way.

## Baulé® Easy Assist: efficient and remote troubleshooting of your process by our experts

The most important and determining factor for our customers' daily activities, is to keep their production line going. Unexpected interruptions of the manufacturing schedule have real consequences, which means that the machines must be operational at all times. Covestro Elastomers' Baulé® Machines have been designed to make complex tasks easy to perform.

Despite Covestro Elastomers' presence in all regions through its technical centers, situations which require an intervention might still occur at unfortunate timings, which could, in turn, collide with ongoing production constraints. In order to spare our clients the inconvenience that comes with halted productions lines, Covestro Elastomers developed a solution to forgo unnecessary downtimes.

### Remote interventions for immediate solutions

Baulé® Easy Assist is a service that uses the digital devices Baulé® machines are equipped with, in order to allow our technicians a remote access to our clients' machines. Through this secured connection, our technicians can easily monitor, diagnose and provide assistance from a distance for various operations on the machine. Offering a new alternative to physical interventions, Covestro Elastomers aims at providing our clients with the most convenient, thorough, and efficient services.



## Baulé® Easy Parts: identify and order your spare parts online

When it comes to changing machine parts, time is of the essence. The faster the replacement part is identified, the faster the order reaches our services, the sooner our customers can get on with their schedule without worry. Baulé® Easy Parts has been created to answer this need for a functional, quick and intuitive solution for machines' spare parts replacement.

### Choose, Click & Order

As an online ordering service, this new platform allows our customers to order spare parts the moment they realize their need for them. By giving our customers access to their own database of technical drawings, catalogues and machine documentation, Baulé® Easy Parts makes it an easy



task to identify and order the required parts in real time. Thanks to accurate references and updated pricing, this new service will be limiting the number of quotations, speeding up the ordering process and reducing possible mistakes.

## Baulé® Easy Data: monitoring your production with all relevant processing data

Baulé® machines' vast capacities are always a subject of high interest for our engineers. With our machinery becoming smarter with every passing year, it became obvious that one considerably powerful tool we could offer our clients was something the machine itself created: data. A machine gathers a valuable amount of data which has remained unexploited for a long time, despite the numerous possibilities it offers.

### Turn dormant data into manufacturing intelligence

To fill this void, Covestro Elastomers came up with a solution that grants our clients access to their machine's data. Baulé® Easy Data is a service which allows a close monitoring of the machine's activity for a full understanding and tracking of what unfolds in the production line. The data provided can easily and instantly be translated into a graphically explicit format which gives access to a clear picture of the current state of the machine, as well as to the evolution of its performance.

Reactivity and efficiency being at the core of a high-performance organization, several features have been thought-out to further

perfect the efficiency of this tool. Thanks to a very flexible Human-Machine Interface, graphs can be monitored on your own computer, but also compiled and extracted from the machines' historical records.



Such valuable data can not only be used to follow the proper unfolding of the manufacturing process, but also to extract a customized casting report which will stand as a testimony of the quality of the production. With Baulé® Easy Data offering our customers access to such thorough information, Covestro Elastomers also provides them with an impactful selling point to leverage next to their own clientele.



Covestro Elastomers SAS  
46 avenue des Allobroges - BP 116  
26103 Romans cedex - FRANCE  
TEL +33 4 75 72 72 75  
FAX +33 4 75 02 11 73  
info.elastomers@covestro.com

[elastomers.covestro.com](http://elastomers.covestro.com)

The manner in which you use and the purpose to which you put and utilize our products, technical assistance and information (whether verbal, written or by way of production evaluations), including any suggested formulations and recommendations, are beyond our control. Therefore, it is imperative that you test our products, technical assistance, information and recommendations to determine to your own satisfaction whether our products, technical assistance and information are suitable for your intended uses and applications. This application-specific analysis must at least include testing to determine suitability from a technical as well as health, safety, and environmental standpoint. Such testing has not necessarily been done by Covestro. Unless we otherwise agree in writing, all products are sold strictly pursuant to the terms of our standard conditions of sale which are available upon request. All information and technical assistance is given without warranty or guarantee and is subject to change without notice. It is expressly understood and agreed that you assume and hereby expressly release us from all liability, in tort, contract or otherwise, incurred in connection with the use of our products, technical assistance, and information. Any statement or recommendation not contained herein is unauthorized and shall not bind us. Nothing herein shall be construed as a recommendation to use any product in conflict with any claim of any patent relative to any material or its use. No license is implied or in fact granted under the claims of any patent.