



Contacting Covestro for Emergencies

covestro.com



Agenda

- CHEMTREC – who they are and what they do
- How Covestro communicates CHEMTREC contact info
- Customer benefits for using CHEMTREC
- Potential Emergencies - examples of when customer may need Covestro assistance



CHEMTREC

CHEMTREC – Chemical Transportation Emergency Center is:

- 24/7/365 Emergency response call center providing service to Covestro
- Founded in 1971 as a public service of the American Chemistry Council
- Single point of contact for ACC member companies
- Provides initial emergency response guidance / assistance
- Hazmat shippers are required by law to provide immediate contact for incidents

CHEMTREC is NOT:

- A regulatory agency

CHEMTREC does NOT:

- Contact / report incidents to a regulatory agency
- Contact / report incidents to local fire departments / emergency responders
- Cleanup the spill or send anyone in to cleanup the spill



Benefits of Using CHEMTREC

Calling CHEMTREC is the best way for customers to reach Covestro experts 24/7/365

- only one number to remember
- receive immediate assistance 24/7/365
- have access to the appropriate experts at Covestro, and not just those who handle transportation / distribution incidents

CHEMTREC Emergency Services Specialists have experience and an excellent reputation in handling incident calls

CHEMTREC has the ability to connect multiple parties to same call

CHEMTREC can provide assistance in locating emergency response contractor near location of incident (CHEMNET)

In an emergency situation, always follow your company's emergency response plan for notification of regulatory agencies, emergency personnel and your company's management personnel. For assistance from Covestro, please call CHEMTREC.

Potential Emergencies

Examples of when you might need assistance:

- Bulging drums
- Leaking packaging
- Product spill / release
- Cross-contamination
- Employee / driver exposure to product





The manner in which you use and the purpose to which you put and utilize our products, technical assistance and information (whether verbal, written or by way of production evaluations), including any suggested formulations and recommendations, are beyond our control. Therefore, it is imperative that you test our products, technical assistance and information to determine to your own satisfaction whether our products, technical assistance and information are suitable for your intended uses and applications. This application-specific analysis must at least include testing to determine suitability from a technical as well as health, safety, and environmental standpoint. Such testing has not necessarily been done by us.

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Thank you for your attention.

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